

## Job Description

### INSERT JOB TITLE

<b>Position:</b> Cleaner	<b>Department:</b> Stadium Operations	<b>Reporting to:</b> Cleaning Manager
<b>Salary:</b> <del>£11.44</del> per Hour £12.20	<b>Contract:</b> Permanent	<b>Hours per week:</b> 8 hrs per week
<p><b>Job purpose:</b> To use various equipment and chemicals to clean areas to a high standard and in a timely manner as instructed by the Cleaning Manager/ Event's Manager whilst abiding to all Health and Safety requirements. Covering Matches and Events</p>		
<p><b>Role Competencies:</b></p> <p><b>Planning Timescales:</b></p> <ul style="list-style-type: none"> <li>• To be able to understand and follow a planned cleaning programme within given timescales.</li> <li>• To ensure work is completed within appropriate timescales.</li> </ul> <p><b>Decision Making:</b></p> <ul style="list-style-type: none"> <li>• To have the ability to make decisions on a day-to-day basis when lone working.</li> <li>• To be able to make decisions within the remit of own role.</li> </ul> <p><b>Impact &amp; Influence:</b></p> <ul style="list-style-type: none"> <li>• To always be friendly and courteous when dealing with customers, both internal and external.</li> </ul> <p><b>Skill Level:</b></p> <ul style="list-style-type: none"> <li>• To be able to deliver high standards of cleaning.</li> <li>• To ensure correct and safe use of various cleaning equipment and chemicals.</li> </ul> <p><b>Communication:</b></p> <ul style="list-style-type: none"> <li>• Be able to provide excellent communication skills and respond to all enquires promptly.</li> <li>• To ensure responses to internal and external guests are dealt with in a professional manner and associated timeframe.</li> </ul> <p><b>Budget Management:</b></p> <ul style="list-style-type: none"> <li>• Understand own accountability and how own actions effect costs within the business.</li> </ul> <p><b>Lead &amp; Develop:</b></p> <ul style="list-style-type: none"> <li>• To support colleagues where required</li> </ul> <p><b>Operating Parameters:</b></p> <ul style="list-style-type: none"> <li>• Develop and implement company statutory and legal requirements including fire, health and safety, hygiene, at work and local by laws.</li> <li>• To carry out tasks from cleaning in a timely fashion and high standard</li> <li>• To be flexible with working hours</li> </ul>		
<p><b>Essential &amp; Desirable Job Criteria:</b></p> <ul style="list-style-type: none"> <li>• Ability to work on own initiative and as part of a team, be motivated and committed to the role</li> <li>• Calm and efficient and be able to work under pressure</li> </ul>		

- Have a polite and courteous manner
- Be able to adapt to different situations.
- Be of a smart appearance and personal hygiene with good communication skills
- Committed to delivering highest standard of work
- Previous experience in a similar role.

**This job includes long periods of walking, heavy lifting, and physical work but reasonable adjustments will be looked into where necessary.**

**Safeguarding** - We are committed to safeguarding and protecting children and young people (CYP) and at-risk Adults (ARA) Our expectation is that you will fully accept your responsibility for the safety and welfare of all CYP and ARA by being fully conversant with all our safeguarding policies and reporting anything that does not appear to be correct. The post maybe subject to an enhanced DBS check and yearly self-declarations.

**Equality & Diversity** – **must be able to demonstrate** that equality, diversity and inclusion will be maintained and developed across all programmes and areas of the business.

Competency Total:

Level